

26	Be it enacted by the Legislature of the state of Utah:
27	Section 1. Section 72-9-603 is amended to read:
28	72-9-603. Towing notice requirements Cost responsibilities Abandoned
29	vehicle title restrictions Rules for maximum rates and certification.
30	(1) Except for a tow truck service that was ordered by a peace officer, or a person
31	acting on behalf of a law enforcement agency, or a highway authority, after performing a tow
32	truck service that is being done without the vehicle, vessel, or outboard motor owner's
33	knowledge, the tow truck operator or the tow truck motor carrier shall:
34	(a) immediately upon arriving at the place of storage or impound of the vehicle, vessel,
35	or outboard motor:
36	(i) send a report of the removal to the Motor Vehicle Division that complies with the
37	requirements of Subsection 41-6a-1406(4)(b); and
38	(ii) contact the law enforcement agency having jurisdiction over the area where the
39	vehicle, vessel, or outboard motor was picked up and notify the agency of the:
40	(A) location of the vehicle, vessel, or outboard motor;
41	(B) date, time, and location from which the vehicle, vessel, or outboard motor was
42	removed;
43	(C) reasons for the removal of the vehicle, vessel, or outboard motor;
44	(D) person who requested the removal of the vehicle, vessel, or outboard motor; and
45	(E) vehicle, vessel, or outboard motor's description, including its identification number
46	and license number or other identification number issued by a state agency;
47	(b) within two business days of performing the tow truck service under Subsection
48	(1)(a), send a certified letter to the last-known address of each party described in Subsection
49	41-6a-1406(5)(a) with an interest in the vehicle, vessel, or outboard motor obtained from the
50	Motor Vehicle Division or, if the person has actual knowledge of the party's address, to the
51	current address, notifying the party of the:
52	(i) location of the vehicle, vessel, or outboard motor;
53	(ii) date, time, and location from which the vehicle, vessel, or outboard motor was
54	removed;
55	(iii) reasons for the removal of the vehicle, vessel, or outboard motor;
56	(iv) person who requested the removal of the vehicle, vessel, or outboard motor;

57 (v) a description, including its identification number and license number or other 58 identification number issued by a state agency; and 59 (vi) costs and procedures to retrieve the vehicle, vessel, or outboard motor; and 60 (c) upon initial contact with the owner whose vehicle, vessel, or outboard motor was 61 removed, provide the owner with a copy of the Utah Consumer Bill of Rights Regarding 62 Towing established by the department in Subsection (7)(e). 63 (2) (a) Until the tow truck operator or tow truck motor carrier reports the removal as 64 required under Subsection (1)(a), a tow truck operator, tow truck motor carrier, or impound 65 yard may not: 66 (i) collect any fee associated with the removal; or 67 (ii) begin charging storage fees. 68 (b) (i) Except as provided in Subsection (2)(c), a tow truck operator or tow truck motor 69 carrier may not perform a tow truck service without the vehicle, vessel, or outboard motor 70 owner's or a lien holder's knowledge at either of the following locations without signage that 71 meets the requirements of Subsection (2)(b)(ii): 72 (A) a mobile home park as defined in Section 57-16-3; or 73 (B) a multifamily dwelling of more than eight units. 74 (ii) Signage under Subsection (2)(b)(i) shall display: 75 (A) where parking is subject to towing; and 76 (B) (I) the Internet website address that provides access to towing database information 77 in accordance with Section 41-6a-1406; or 78 (II) one of the following: 79 (Aa) the name and phone number of the tow truck operator or tow truck motor carrier 80 that performs a tow truck service for the locations listed under Subsection (2)(b)(i); or 81 (Bb) the name of the mobile home park or multifamily dwelling and the phone number 82 of the mobile home park or multifamily dwelling manager or management office that 83 authorized the vehicle, vessel, or outboard motor to be towed. 84 (c) Signage is not required under Subsection (2)(b) for parking in a location: 85 (i) that is prohibited by law; or 86 (ii) if it is reasonably apparent that the location is not open to parking. 87 (d) Nothing in Subsection (2)(b) restricts the ability of a mobile home park as defined

88	in Section 57-16-3 or a multifamily dwelling from instituting and enforcing regulations on
89	parking.
90	(3) The party described in Subsection 41-6a-1406(5)(a) with an interest in a vehicle,
91	vessel, or outboard motor lawfully removed is only responsible for paying:
92	(a) the tow truck service and storage fees set in accordance with Subsection (7); and
93	(b) the administrative impound fee set in Section 41-6a-1406, if applicable.
94	(4) (a) The fees under Subsection (3) are a possessory lien on the vehicle, vessel, or
95	outboard motor [and any nonlife essential items contained in the vehicle, vessel, or outboard
96	motor that are owned by the owner of the vehicle, vessel, or outboard motor] until paid.
97	(b) The tow truck operator or tow truck motor carrier shall securely store the vehicle,
98	vessel, or outboard motor and items described in Subsection (4)(a) until a party described in
99	Subsection 41-6a-1406(5)(a) with an interest in the vehicle, vessel, or outboard motor:
100	(i) pays the fees described in Subsection (3); and
101	(ii) removes the vehicle, vessel, or outboard motor from the secure storage facility.
102	(c) The tow truck operator or tow truck motor carrier shall, for 72 hours after
103	submitting the report described in Subsection (1)(a), provide a party described in Subsection
104	41-6a-1406(5)(a) with an interest in the vehicle, vessel, or outboard motor access to the
105	vehicle, vessel, or outboard motor to inspect the vehicle, vessel, or outboard motor or remove
106	personal items from the vehicle, vessel, or outboard motor.
107	(d) For purposes of this Subsection (4), "personal item" includes a:
108	(i) wallet;
109	(ii) purse;
110	(iii) laptop, personal computer, or tablet device;
111	(iv) mobile phone;
112	(v) government issued identification; or
113	(vi) prescription medications.
114	(5) (a) A vehicle, vessel, or outboard motor shall be considered abandoned if a party
115	described in Subsection 41-6a-1406(5)(a) with an interest in the vehicle, vessel, or outboard
116	motor does not, within 30 days after notice has been sent under Subsection (1)(b):
117	(i) pay the fees described in Subsection (3); and
118	(ii) remove the vehicle, vessel, or outboard motor from the secure storage facility.

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specific information regarding:

119 (b) A person may not request a transfer of title to an abandoned vehicle, vessel, or 120 outboard motor until at least 30 days after notice has been sent under Subsection (1)(b). 121 (6) (a) A tow truck motor carrier or impound vard shall clearly and conspicuously post 122 and disclose all its current fees, rates, and acceptable forms of payment for tow truck service 123 and storage of a vehicle in accordance with rules established under Subsection (7). 124 (b) A tow truck operator, a tow truck motor carrier, and an impound yard shall accept 125 payment by cash and debit or credit card for a tow truck service under Subsection (1) or any 126 service rendered, performed, or supplied in connection with a tow truck service under 127 Subsection (1). (7) In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the 128 129 Department of Transportation shall: 130 (a) subject to the restriction in Subsection (8), set maximum rates that: 131 (i) a tow truck motor carrier may charge for the tow truck service of a vehicle, vessel, or outboard motor that are transported in response to: 132 133 (A) a peace officer dispatch call; 134 (B) a motor vehicle division call; and 135 (C) any other call or request where the owner of the vehicle, vessel, or outboard motor has not consented to the removal; and 136 137 (ii) an impound yard may charge for the storage of a vehicle, vessel, or outboard motor 138 stored as a result of one of the conditions listed under Subsection (7)(a)(i); 139 (b) establish authorized towing certification requirements, not in conflict with federal 140 law, related to incident safety, clean-up, and hazardous material handling: 141 (c) specify the form and content of the posting and disclosure of fees and rates charged 142 and acceptable forms of payment by a tow truck motor carrier or impound yard; 143 (d) set a maximum rate for an administrative fee that a tow truck motor carrier may 144 charge for reporting the removal as required under Subsection (1)(a)(i) and providing notice of 145 the removal to each party described in Subsection 41-6a-1406(5)(a) with an interest in the 146 vehicle, vessel, or outboard motor as required in Subsection (1)(b); and 147 (e) establish a Utah Consumer Bill of Rights Regarding Towing form that contains

(i) a vehicle owner's rights and responsibilities if the owner's vehicle is towed;

- (ii) identifies the maximum rates that a tow truck motor carrier may charge for the tow truck service of a vehicle, vessel, or outboard motor that is transported in response to a call or request where the owner of the vehicle, vessel, or outboard motor has not consented to the removal; and
- (iii) identifies the maximum rates that an impound yard may charge for the storage of vehicle, vessel, or outboard motor that is transported in response to a call or request where the owner of the vehicle, vessel, or outboard motor has not consented to the removal.
- (8) An impound yard may not charge a fee for the storage of an impounded vehicle, vessel, or outboard motor if:
 - (a) the vehicle, vessel, or outboard motor is being held as evidence; and
- (b) the vehicle, vessel, or outboard motor is not being released to a party described in Subsection 41-6a-1406(5)(a), even if the party satisfies the requirements to release the vehicle, vessel, or outboard motor under Section 41-6a-1406.
- (9) In addition to the maximum rates established under Subsection (7) and when receiving payment by credit card, a tow truck operator, a tow truck motor carrier, or an impound yard may charge a credit card processing fee of 3% of the transaction total.
- (10) When a tow truck motor carrier or impound lot is in possession of a vehicle, vessel, or outboard motor as a result of a tow service that was performed without the consent of the owner, and that was not ordered by a peace officer or a person acting on behalf of a law enforcement agency, the tow truck motor carrier or impound yard shall make personnel available:
 - (a) by phone 24 hours a day, seven days a week; and
- (b) to release the impounded vehicle, vessel, or outboard motor to the owner within one hour of when the owner calls the tow truck motor carrier or impound yard.